



## Field Service Engineer

Repete Corporation has an immediate need for an **Field Service Technician** to join their team. This position offers the opportunity to work with our diverse customer base, implementing PLC/PC based control systems for process controls. This position requires travel 75% of the time.

Repete is a solid organization with a family friendly approach and outstanding benefits. We design and deliver automated control system solutions for plants and feed mills worldwide. Our systems range from dedicated, process-specific controls to full plant automation. We are proud to support some of the most successful companies around the world.

### Responsibilities:

- Project manage, coordinate and plan all onsite work efforts with plant personnel, millwrights, electricians, IT, and other associated with the client project
- Provide Telephone and/or Onsite support for installed systems requiring technical service assistance.
- Provide continued training to clients on software use
- Initiate routine telephone calls to identify customer satisfaction or issues and maintain a log of the results for necessary follow-up.
- Track coverage of all project expenses
- Perform ladder edits, file transfers and installation of updated software using remote access tools
- Meet the weekday or weekend travel required to service customer on-site for startup and support work.

### Additional Requirements and Qualifications:

- Associate Degree or Equivalent in work experience
- 1-2 years of related Field Service experience
- Familiarity with PC Operating systems (XP, Win7, Win10) and basic networking
- Prior experience with Allen Bradley PLC (SLC, Control and Compact Logix)/XML edits/Access & SQL Database file access/scripts, and troubleshooting required
- Knowledge of typical factory automation equipment (motors, VFD's, analog circuits, etc...)
- Ability to read schematics and technical manuals
- Bilingual (not required but a plus)
- Able to work independently, climb multiple flights of stairs, work in dusty environments
- Make arrangements for travel, accommodations and other travel related items
- Able to travel extensively in 2-4 week increments at a time (75% of work in travel related)
- Hold a valid passport and ability to travel unrestricted to Canada

***Full Benefits, family friendly atmosphere, and an opportunity for growth!***