



## **In House Service Technician**

Repete Corporation has an immediate need for an **'In-house' Service Technician** to join their Sussex, WI team. This position offers the opportunity to work with our diverse customer base, troubleshooting over the phone PLC/PC based control systems for process controls. This position is in-house and requires very little travel (5%).

Repete is a solid organization with a family friendly approach and outstanding benefits. We design and deliver automated control system solutions for plants and feed mills worldwide. Our systems range from dedicated, process-specific controls to full plant automation. We are proud to support some of the most successful companies around the world.

### **Responsibilities:**

- Resolve existing customer systems issues with the use of a variety of technical/troubleshooting skills
- Troubleshooting PLC control systems
- Install system changes remotely
- Apply problem replication from previous calls
- Assist with new system function / new equipment testing
- Document all customer cases in existing database
- Provide on-call support as shared by the team

### **Additional Qualifications:**

- Associate Degree or Equivalent in work experience
- 1-2 years of related Field Service experience
- Familiarity with PC Operating systems (XP, Win7, Win10) and basic networking
- Prior experience with Allen Bradley PLC (SLC, Control and Compact Logix)/XML edits/Access & SQL Database file access/scripts, and troubleshooting required
- Knowledge of typical factory automation equipment (motors, VFD's, analog circuits, etc...)
- Ability to read schematics and technical manuals
- Solid customer service experience in a technical environment
- Troubleshooting experience with associated software and hardware.
- Remote connection access such as RDP, Team Viewer, and LogMeIn skills preferred

***Full Benefits, family friendly atmosphere, and an opportunity for growth!***