



Field Service Engineer

Repete, a leading software automation controls company with world headquarters in the greater Milwaukee area, develops and implements solutions for Animal Nutrition and related industries throughout the world. We provide a results-oriented, fun, and healthy work environment for our employees. Repete was recognized as a Future 50 company and 2024 & 2025 Top Work Place in the greater Milwaukee area.

Repete Corporation is now hiring a **Field Service Technician** to join their team. This position offers the opportunity to work with our diverse customer base, implementing PLC/PC based control systems for process controls. This position requires travel approximately 40% of the entire calendar year.

Responsibilities:

- Project manage, coordinate, and plan all onsite work efforts with plant personnel, millwrights, electricians, IT, and other associated with the client project.
- Provide remote and onsite support for installed systems requiring technical service assistance.
- Provide assistance to test and train customers on custom end user software.
- Initiate routine telephone calls to identify customer satisfaction or issues and maintain a log of the results for necessary follow-up.
- Track all project booking and expenses.
- Perform ladder edits, file transfers and installation of updated software using remote access tools.
- Meet the weekday or weekend commissioning required to service customers on-site for startup and support work. This may be required on some holidays and/or working 3rd shift through startups.
- Provide excellent customer service with the customer base, installation crews, and third-party consultants during startups.

Qualifications & Skills:

Associate degree or Equivalent in work experience preferred.

- 1-2 years of related Field Service experience
- Familiarity with PC Operating systems (Win10) and basic networking
- Prior experience with Allen Bradley PLC (Logix5000, SLC, Control and Compact Logix)/XML edits/SQL Database file access/scripts, and troubleshooting required.
- Knowledge of typical factory automation equipment (motors, VFD's, analog circuits, etc.)
- Ability to read schematics and technical manuals.
- Bilingual (not required but a plus)
- Able to work independently, climb multiple flights of stairs, work in dusty environments.
- Make arrangements for travel, accommodations and other travel related items.
- Able to travel extensively in 2-4+ week increments at a time up to 12 hours per day.
- Hold a valid passport and ability to travel unrestricted to Canada & other countries.

Work Environment:

- Repete's core business hours of 8:00 AM to 5:00 PM (CT), Monday through Friday. Will be required to work outside of core business hours.
- Flexible, Hybrid work environment to include home and office.

Wage commensurate with experience. ~ Repete offers an excellent benefit package.

Repete is an equal opportunity employer ~ Only qualified candidates considered will be contacted.